MEDIA ADVISORY

INDIANA UTILITY REGULATORY COMMISSION (IURC)

101 W. Washington Street, Suite 1500 E., Indianapolis, IN 46204

FOR IMMEDIATE RELEASE March 9, 2021

CONTACT INFORMATION: Stephanie Hodgin 317-233-4723 stehodgin@urc.in.gov

Opportunity for Public Comment on Vectren North's Rate Case

Please note virtual access, operational changes due to COVID-19 below

WHAT: A field hearing will be held in Carmel by the Indiana Utility Regulatory Commission

(Commission) to hear from the public on the rate case petition of Indiana Gas

Company, Inc. (Vectren North) under Cause No. 45468.

WHEN: March 16, 2021, at 6 p.m. local time

WHERE: Virtually via WebEx (details below) or Carmel Middle School – Cafeteria, 300 S.

Guilford Rd., Carmel, IN 46032

WHY: Vectren North has filed a petition before the Commission for a new schedule of rates

and charges for gas utility service.

HOW: During field hearings, ratepayers have the opportunity to speak directly to the Commission or submit written comments. Due to the COVID-19 public health emergency, the Commission will be hosting this field hearing primarily virtually.

There are three options for providing comments:

1. Written Comments. Ratepayers may submit written comments to the Indiana Office of Utility Consumer Counselor at www.in.gov/oucc/2361.htm. Please note that written comments sent to the OUCC carry the same weight in the evidence of the case as those spoken at field hearings. Ratepayers also can submit their comments by mail or email:

Mail: Consumer Services Staff

Indiana Office of Utility Consumer Counselor

115 W. Washington St., Suite 1500 South

Indianapolis, IN 46204

Email: uccinfo@oucc.IN.gov

Written comments should include the ratepayer's name, mailing address, and a reference to "Cause No. 45468." The OUCC is accepting written comments through March 24, 2021.

2. **Comments via teleconference.** Ratepayers who wish to provide verbal comments to the Commission via WebEx teleconference are encouraged to RSVP by noon on Tuesday, March 16, 2021, by calling 1-317-232-5888 or by going online to https://www.in.gov/oucc/. No later than 5:50 p.m. on the day of the field hearing, ratepayers who have registered in advance may then join the field hearing virtually via WebEx. To join that day, ratepayers can either call 1-415-

655-0001 and enter the access code 185 229 6420# or access the link to provide comments via video on the Commission's website here: https://www.in.gov/iurc. (Note: If joining via link, if possible, please join using a computer or smart device. For smart devices, consider downloading the Cisco WebEx app from the appropriate app store.) From there, the OUCC will call on ratepayers to speak, and comments will be recorded by the court reporter for addition to the case record. Please note that because this is a pending case, the commissioners and judge are not allowed to answer questions or engage in any discussion about the case.

3. In-person comments. If a ratepayer does not wish to provide written comments or is unable to join the WebEx on their own, they may come to the designated field hearing location (address above) to provide comments to the Commission via WebEx with the assistance of Commission and OUCC staff. Ratepayers who wish to attend in person are encouraged to RSVP by noon on Tuesday, March 16, 2021, by calling 1-317-232-5888 or by going online to https://www.in.gov/oucc/. The OUCC will call on ratepayers to speak in the order they arrive at the location, and comments will be recorded by the court reporter for addition to the case record. Please note that because this is a pending case, the commissioners and judge are not allowed to answer questions or engage in any discussion about the case.

COVID-19 EXPECTATIONS FOR ATTENDING IN PERSON: Ratepayers who plan to attend this field hearing in person should park in the main parking lot and enter Door 2 (main entrance). Once entering, turn right and follow the hallway to the cafeteria. Attendance levels will be strictly enforced based on Governor Holcomb's coronavirus response requirements for Hamilton County. Customers will be called up to speak in the order they arrive, and we ask that customers avoid congregating in groups before and after the hearing. All attendees must wear masks, and we recommend all attendees observe appropriate social distancing in accordance with CDC guidelines. Hand sanitizer will be available to attendees.

If you would like to access case-related documents under Cause No. 45468, visit the Commission's Online Services Portal at https://iurc.portal.in.gov/searchlegalcase/. Instructions on how to best use this database can be found at https://iurc.portal.in.gov/User%20manual.pdf.

**If an accommodation is required to allow an individual with a disability to participate, please contact Stephanie Hodgin at 317-233-4723 or stephanie Hodgin at 318-3123 or <